



**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 31<sup>ST</sup> day of JULY, 2019 by and between Ring LLC ("Ring") and North Palm Beach Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make North Palm Beach, FL ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

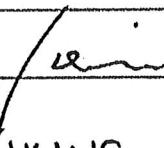
RING LLC

Date: 8/8/2019 DocuSigned by:  
By:   
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Name: August Cziment

Title: Director of Operations

Agency

Date: 7/31/2019  
By:   
Name: RICK JENKINS  
Title: POLICE CHIEF

**Verification Code\***

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

**From:** Danny Durazo [<mailto:danny.durazo@ring.com>]  
**Sent:** Tuesday, July 30, 2019 1:49 PM  
**To:** Dallesandro Angela  
**Subject:** Ring MOU - [North Palm Beach PD, FL]

Captain Dallesandro,

It was a pleasure chatting with you today. Thank you for arranging our meeting to learn about Ring's approach to reducing crime in communities.

### **Program Summary**

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 310.907.9476 . As part of our security protocol, I have mailed a postcard to you with a code. **Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).**

Thank you again for meeting with me. I look forward to working with you & North Palm Beach Police Department.

Sincerely,

Danny

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Danny Durazo

Community Partnerships  
T 310.907.9476 E [danny.durazo@ring.com](mailto:danny.durazo@ring.com)

